

S.J.M Vidyapeetha ®, Chitradurga

# S.J.M COLLEGE OF ARTS, SCIENCE AND COMMERCE, CHANDRAVALLI, CHITRADURGA. 577501

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#### PROJECT REPORT OF NEW HOTEL BUSINESS

### "Modern café and Restaurant"

### **SUBMITTED BY-** 3rd B.Com

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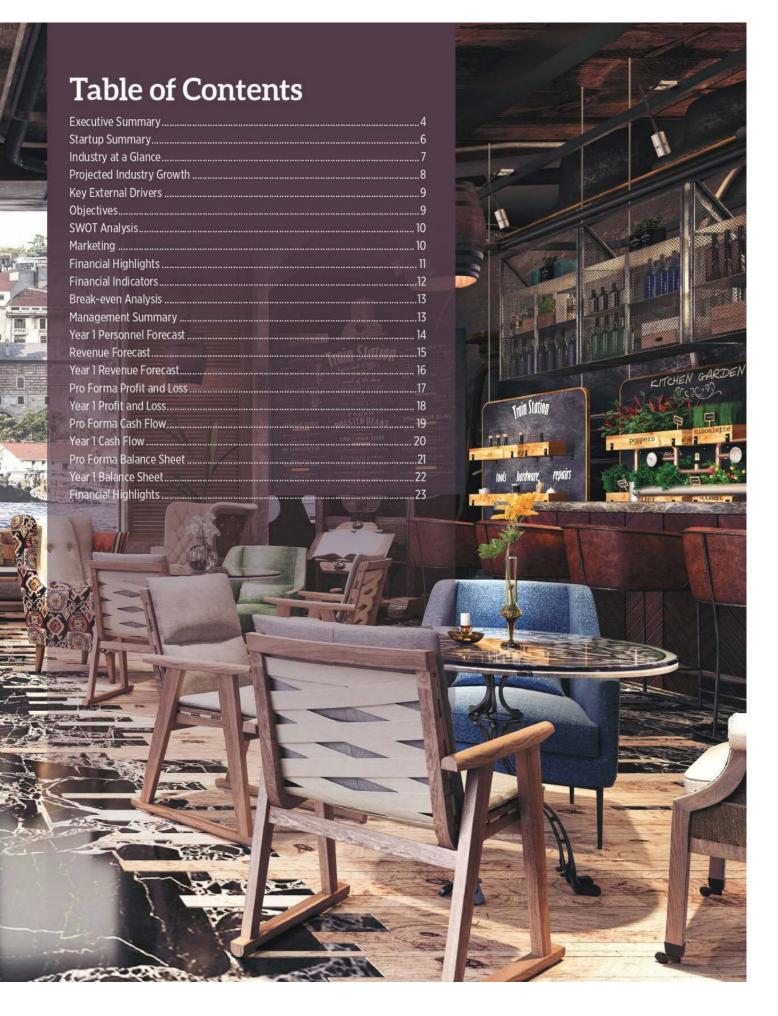
### **SUBMITTED TO**

**Dr. R.V Hegadal**Associate Professor
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-: 2022-23: -



John Harrigan 57314 New Cut Road Shadyside, OH 439347 www.thecoffeeshoppe.com 800.444.2155



### Executive Summary

FoodShack will be a business service provider based in Miami, Florida. Founded by Mrs. Nancy Harrigan, FoodShack will offer a menu of servics which include coffee, lattes, capacinos, expressos, deli sandwiches and baked goods. While these services will comprise the initial market entry core, long-term plans call for the integration of storage and relocation capabilities to the business mix. The local area has been in dire need of a service of this type for some time and FoodShack plans to adequately serve them through the consistent delivery of real-time hospitality. The market is definitely filled with opportunities but in order to capitalize on them, a strong infusion of working capital must be acquiesced. The founder projects needing 100K for their business venture with repayment being made out of the profits that are driven annually. Funding that is secured will be used in a variety of areas including marketing, logistics, management, site procurement as well as the day to day operations of the organization.

The marketing for FoodShack will be done through a variety of mediums including the Internet, mass media, print and networking. Internet efforts will center on the creation of a user-friendly website that clearly list all of the core services that will be offered. The website will be developed using the latest in online technologies including SEO (Search Engine Optimization) which will allow for a much higher ranking in popular search engines like Yahoo.com and Google.com to name a few. In addition to the home website, plans also call for the creation of a strong social media presence using Facebook.com and Twitter.com; the world's most popular social media portals with over 1 billion persons in their combined user communities. Rounding out the FoodShack marketing model will be mass media driven by commercials appearing on ABC as well as professional networking done through local chambers of commerce and business networking groups and affiliates.

The financials for FoodShack are quite promising and bode well for future expansion into other sectors of the region and service areas. The overhead costs are moderate but do not in any way threaten the long-term profit margin potential that the organization has shown. Salaries are also projected to be moderate as the founder does not project adding employees during the initial stages of market entry. Management does however reserve the right to add employees as the needs of the business and resources on hand dictate. Marketing and operations expenditures will be the bulk of the expenses during each of the projected years. All things considered the financial standing of FoodShack is nothing less than exceptional and bodes extremely well for all future growth in terms of services being offered and the markets that will be entered.

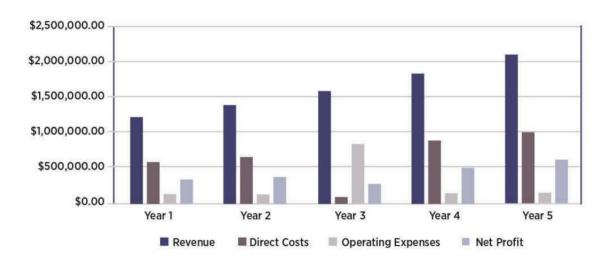


### Loan Analysis

Loan Analysis	
Interest Rate:	8.50%
Years of Loan:	15
Loan Amount:	\$100,000.00
Monthly Payment:	\$984.74
Total Payment:	\$177,253.12
Total Interest:	\$77,253.12

The projected loan analysis for FoodShack is shown in the table above. The organization projects to have a monthly loan payment of \$984.74 with a total loan payment of \$177,253.12 over the 15 year life of the loan.

### Financial Highlights



The financial highlights for FoodShack are shown in the chart above. The organization projects to have strong growth trends over the course of the next five years.

### Startup Summary

Start-up Expenses	
Payroll	\$5,000
Operations	\$1,000
Insurance	\$500
Miscellaneous	\$500
Total Start-up Expenses	\$7,000

Start-up Assets	
Working Capital	\$25,000
Inventory	\$1,000
Equipment	\$500
Miscellaneous	\$500
Total Start-up Assets	\$27,000

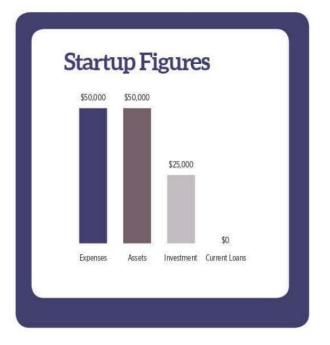
<b>Total Requirement</b>	s
Total Start-up Expenses	\$7,000
Total Start-up Assets	\$27,000
Total Requirements	\$34,000

Start-up Liabilitie	s
Liabilities and Capital	
Bank Loan	\$100,000
\$0	\$0
\$0	\$0
\$0	\$0
Total Liabilities	\$100,000

Start-up Investmen	ts
Investment	
Owner	\$500
Investor	\$0
Total Planned Investment	\$500

Start-up Funding	
Total Liabilities	\$100,000
Total Planned Investment	\$500
Total Funding	\$100,500

Start-up Capital and I	Liabilities
Loss at Start-up (Start-up Expense	es) (\$7,000)
Total Capital and Liabilities	\$93,500
0	\$0



### Industry at a Glance

**Key Statistics** Snapshot

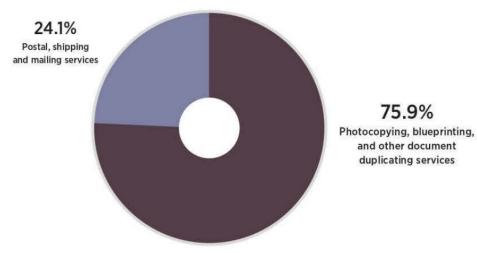
\$9.7bn

Annual Growth 05-10 -1.1%

Annual Growth 10-15

28,018

Food and services segmentation (2011)



SOURCE: WWW.IBISWORLD.COM

Business Service Centers are continuing to feel the pain from the subdued recovery in the domestic economy, as their business clients continue to reduce costs and other overheads. The Business Services Centers industry, in largely servicing small businesses, is sensitive to changes in economic activity, as well as in new business establishment and sentiment. While, in the past, it has benefited from outsourcing of copying and related services by small businesses, increasing competition from other industries, including office supply superstores offering similar services, has recently resulted in more subdued revenue growth. It is estimated by IBISWorld that the Copy Shop segment accounts for about 76% of industry revenue, with the Private Mail Centers segment garnering the remainder. Demand for services in both areas continues to fall in 2010, as the general business operating environment remains under a cloud and with fluctuating business sentiment as to the current strength and sustainability of the economic recovery.

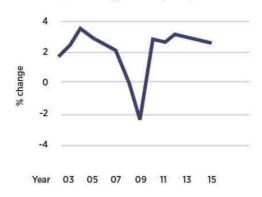
In 2010, the Business Services Center industry is forecast by IBISWorld to generate revenue of \$9,674 million, in constant 2010 prices, representing real decline of 1.2%, due to the sluggish recovery in economic activity and the rigid unemployment levels as it lags the rise in economic growth. The industry is expected to comprise about 25,288 enterprises, operating from 28,018 establishments or locations, representing a decline of 1.0% and 1.1% respectively over 2009. The industry will have about 95,582 employees, representing a fall of 1.4% and wages paid for the year is expected to decrease 2.2%, in real terms, to \$2,654 million, in constant 2010 prices.

### Projected Industry Growth

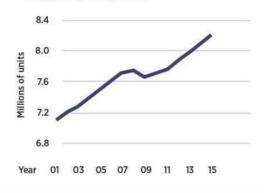


### **Key External Drivers**

#### Gross domestic product (GDP)



#### Number of businesses



Industry activity is mostly affected by the level of outsourcing of non-core activities. A growing trend of outsourcing administration functions has resulted in significant growth in revenue in the past. Although rising competition from other industries is now occurring. It should be noted that changes in economic activity impacts the industry through higher levels of domestic employment and increased business formation and demand for services from the business sector. Businesses tend to outsource more functions when the complexity of business legislation rises. The more heavily regulated industries outsource a larger share of their non-core administrative functions, including services provided by this industry. Changes in new business formation, particularly of small businesses, often linked to changes in economic conditions, has a direct impact on demand for services provided by this industry.

### **Objectives**

What follows is a listing of the key objectives for FoodShack.

- **1. Become a community asset.** Becoming recognized as a true community asset will be one of the primary objectives for FoodShack as the organization looks to partner with consumers and small businesses throughout the region.
- **2. Expand and diversify services.** Expanding and diversifying services to include storage and relocation will be another of the primary objectives. Adding these two service options will allow the organization to realize increased profit margins on an annual basis.
- **3. Successful market entry.** Successful market entry including clear messaging with the targeted audience as well as the realization of a profit during the first year of operations will be aggressively pursued by management.
- **4. Developing a template for expansion.** Expanding to offer similar type services to other parts of Florida will be the final objective for FoodShack. By expanding in this manner, the organization will be in a position to drive larger profits and dominate the market by satisfying a need that to date is not being adequately served.

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### **SWOT Analysis**

What follows is a listing of the key strengths and weaknesses of the FoodShack business model along with the opportunities and threats that currently exist within the marketplace.

#### Strengths

- Location. The location is one of the primary strengths of the FoodShack business model as there are currently no other organizations that have the capabilities to offer the types of services that will be introduced to the market.
- 2. The founder. Founder Nancy Harrigan is a seasoned, strategic business professional with an eye towards success, profit and achievement. These qualities will form the basis of the FoodShack brand and be a catalyst that propels the success of the operation.
- **3. Servicing of a need.** The services that will be brought to the local residents of Miami are one that is truly needed. The fact that FoodShack will be satisfying this need will endear the organization to the customer base and allow for consistently strong growth.

**1. Lack of funding.** Funding is the sole weakness of the FoodShack business venture. While funding is a weakness it should be noted that the founder is confident that if adequate funding is secured, she will be able to develop a viable, sustainable business.

#### **Opportunities**

- 1. Limited competition. The limited amount of local competition is the primary opportunity for FoodShack as it will give the organization the opportunity to develop a loyal customer base while erecting barriers to entry.
- Small business growth. The projected growth of small businesses will provide another opportunity and will feed opportunities directly into the FoodShack pipeline.

#### **Threats**

**1. Larger organizations.** Larger organizations could possibly realize the opportunities that can be found in the local region and begin entering the market. While this is a threat, the founder believes that with strategic marketing, community efforts and customer service, this threat can for the most part be mitigated.

#### Weaknesses

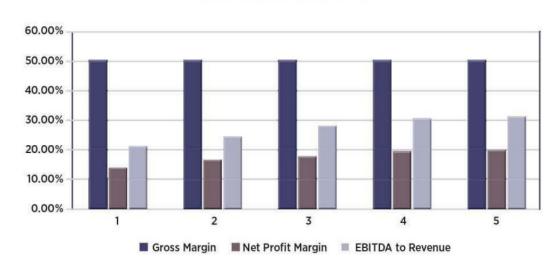
### **Marketing**

Marketing for FoodShack will be done through a variety of mediums with television, print and the Internet being the primary drivers. Plans call for FoodShack to have a strong website that outlines all of the services that are being made available to the targeted audience. The website will have SEO capabilities and will be developed using all of the latest in web and graphics technologies. In addition to the home website, plans also call for the creation of a strong social media presence using Facebook.com and Twitter.com with regular updates occurring on each of the aforementioned pages. Commercial time has already been purchased through ABC and commercial production will begin immediately following funding acquisition. Print marketing will consist of advertisements being placed in publications that are typically read by members of the targeted audience including small business owners and corporate types. Networking will round out the FoodShack marketing mix with the founder joining various networking groups that give her the ability to champion the brand that she has created.

## Financial Highlights

Financial Highligh	ts				
	Year 1	Year 2	Year 3	Year 4	Year 5
Revenue	\$268,601.51	\$308,891.74	\$370,670.08	\$455,924.20	\$574,464.50
Direct Costs	\$28,650.83	\$32,948.45	\$39,538.14	\$48,631.92	\$61,276.21
Operating Expenses	\$118,866.67	\$124,470.67	\$130,351.51	\$136,523.00	\$142,999.63
Net Profit	\$71,140.77	\$89,167.28	\$120,877.90	\$166,003.02	\$230,227.45

#### **Financial Indicators**

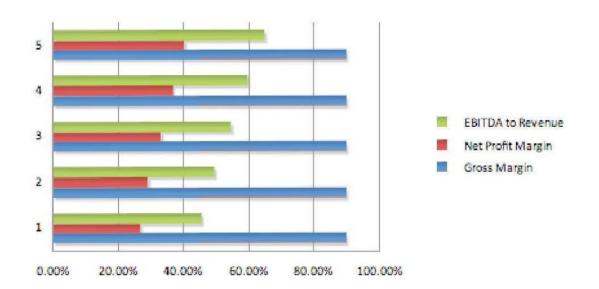


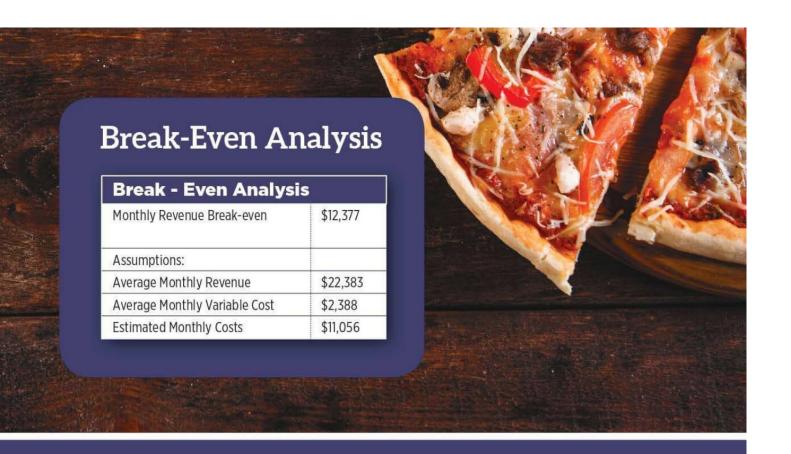


### Financial Indicators

	Year 1	Year 2	Year 3	Year 4	Year 5
Profitability %'s:					
Gross Margin	89.33%	89.33%	89.33%	89.33%	89.33%
Net Profit Margin	26.49%	28.87%	32.61%	36.41%	40.08%
EBITDA to Revenue	45.10%	49.06%	54.18%	59.40%	64.45%
Leverage Ratios:					
Debt to Equity	1.64	0.73	0.43	0.29	0.20
Debt to Assets Ratio	101.79%	56.22%	36.35%	25.23%	18.18%
Interest Coverage Ratio	8.77	10.60	13.56	17.61	23.15
Liquidity Ratios:					
Current Ratio	1.03	1.99	3.26	5.00	7.38
Current Debt to Total Assets Ratio	96.20%	50.15%	30.57%	19.98%	13.54%
Additional Indicators:					
Revenue to Equity Ratio	4.16	2.01	1.35	1.03	0.86

The financial indicators for FoodShack show that the organization will have strong net profit margin growth over the course of the next five years.





### Management Summary

Personnel Forecast						
	Year 1	Year 2	Year 3	Year 4	Year 5	
Personnel Count						
Management	2	2	2	2	2	
Total Personnel	2	2	2	2	2	
Personnel Wage			9	1		
Management	\$48,000	\$50,400	\$52,920	\$55,566	\$58,344	
Personnel Costs						
Management	\$96,000	\$100,800	\$105,840	\$111,132	\$116,689	
Total Payroll	\$96,000	\$100,800	\$105,840	\$111,132	\$116,689	

The personnel forecast for FoodShack is shown in the table above. The organization projects to have the 2 members of the management team manning the bulk of the operations for the first five years.

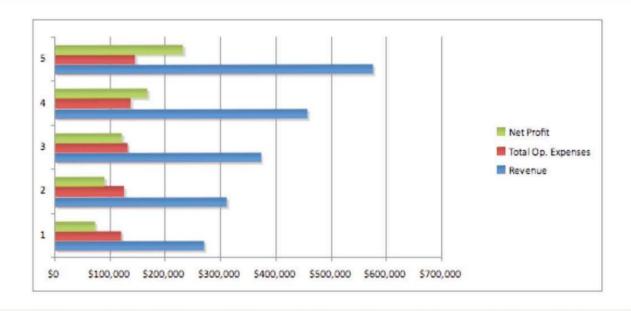
### **Revenue Forecast**

	Year 1	Year 2	Year 3	Year 4	Year 5
Units					
Business Services	3,581	4,119	4,942	6,079	7,660
Total Units	3,581	4,119	4,942	6,079	7,660
Unit Price					
Business Services	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Revenue					
Business Services	\$268,602	\$308,892	\$370,670	\$455,924	\$574,464
Total Revenue	\$268,602	\$308,892	\$370,670	\$455,924	\$574,464
Direct Unit Cost					
Business Services	\$8.00	\$8.00	\$8.00	\$8.00	\$8.00
Direct Cost of Revenue			5 5 6 7 7 8 8 8 8 8 8 8 8 8 8 8 8		
Business Services	\$28,651	\$32,948	\$39,538	\$48,632	\$61,276
Subtotal Cost of Revenue	\$28,651	\$32,948	\$39,538	\$48,632	\$61,276

The forecasted revenues for FoodShack are shown in the table above and graph below. The organization forecasts to have incremental growth over the course of the next five years.

### **Profit and Loss Statement**

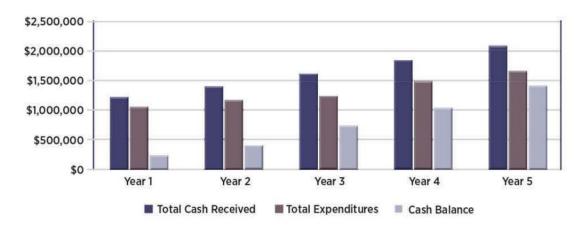
	Year 1	Year 2	Year 3	Year 4	Year 5
Revenue	\$268,602	\$308,892	\$370,670	\$455,924	\$574,464
Total Cost of Revenue	\$28,651	\$32,948	\$39,538	\$48,632	\$61,276
Gross Margin	\$239,951	\$275,943	\$331,132	\$407,292	\$513,188
Gross Margin/Revenue	89.33%	89.33%	89.33%	89.33%	89.33%
Expenses					
Supplies	\$1,200	\$1,212	\$1,224	\$1,236	\$1,249
Logistics	\$2,400	\$2,424	\$2,448	\$2,473	\$2,497
Marketing	\$2,400	\$2,424	\$2,448	\$2,473	\$2,497
Insurance	\$1,200	\$1,212	\$1,224	\$1,236	\$1,249
Miscellaneous	\$1,200	\$1,212	\$1,224	\$1,236	\$1,249
Depreciation	\$67	\$67	\$67	\$67	\$67
Payroll Taxes	\$14,400	\$15,120	\$15,876	\$16,670	\$17,503
Total Personnel	\$96,000	\$100,800	\$105,840	\$111,132	\$116,689
Total Op. Expenses	\$118,867	\$124,471	\$130,352	\$136,523	\$143,000
Profit Before Interest and Taxes	\$121,084	\$151,473	\$200,780	\$270,769	\$370,189
EBITDA	\$121,151	\$151,539	\$200,847	\$270,836	\$370,255
Interest Expense	\$13,810	\$14,292	\$14,814	\$15,380	\$15,993
Taxes Incurred	\$36,133	\$48,013	\$65,088	\$89,386	\$123,969
Net Profit	\$71,141	\$89,167	\$120,878	\$166,003	\$230,227
Net Profit/Revenue	26.49%	28.87%	32.61%	36.41%	40.08%



### **Projected Cash Flow**

	Year 1	Year 2	Year 3	Year 4	Year 5
Cash Received		4 4 4 5 1 1 1 1 1			
Revenue	\$268,602	\$308,892	\$370,670	\$455,924	\$574,464
New Current Borrowing	\$0	\$0	\$0	\$0	\$0
New Long-term Liabilities	\$0	\$0	\$0	\$0	\$0
Sale of Other Current Assets	\$0	\$0	\$0	\$0	\$0
Sale of Long-term Assets	\$0	\$0	\$0	\$0	\$0
New Investment Received	\$0	\$0	\$0	\$0	\$0
Total Cash Received	\$268,602	\$308,892	\$370,670	\$455,924	\$574,464
Expenditures					
Operating Expenses & Direct Costs	\$197,394	\$219,658	\$249,726	\$289,855	\$344,170
Current Borrowing Repay.	\$0	\$0	\$0	\$0	\$0
L-T Liabilities Principal Repay.	(\$5,810)	(\$6,292)	(\$6,814)	(\$7,380)	(\$7,993)
Purchase Inventory		\$0	\$0	\$0	\$0
Purchase Long-term Assets		\$0	\$0	\$0	\$0
Dividends		\$0	\$0	\$0	\$0
Total Expenditures	\$191,584	\$213,366	\$242,911	\$282,474	\$336,178
Net Cash Flow	\$77,017	\$95,526	\$127,759	\$173,450	\$238,287
Cash Balance	\$102,017	\$197,544	\$325,303	\$498,752	\$737,039

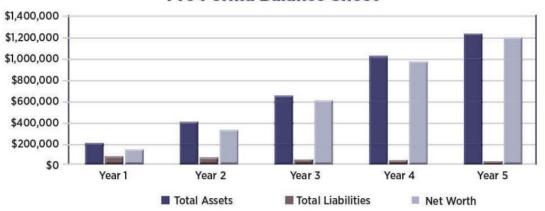
#### **Pro Forma Cash Flow**



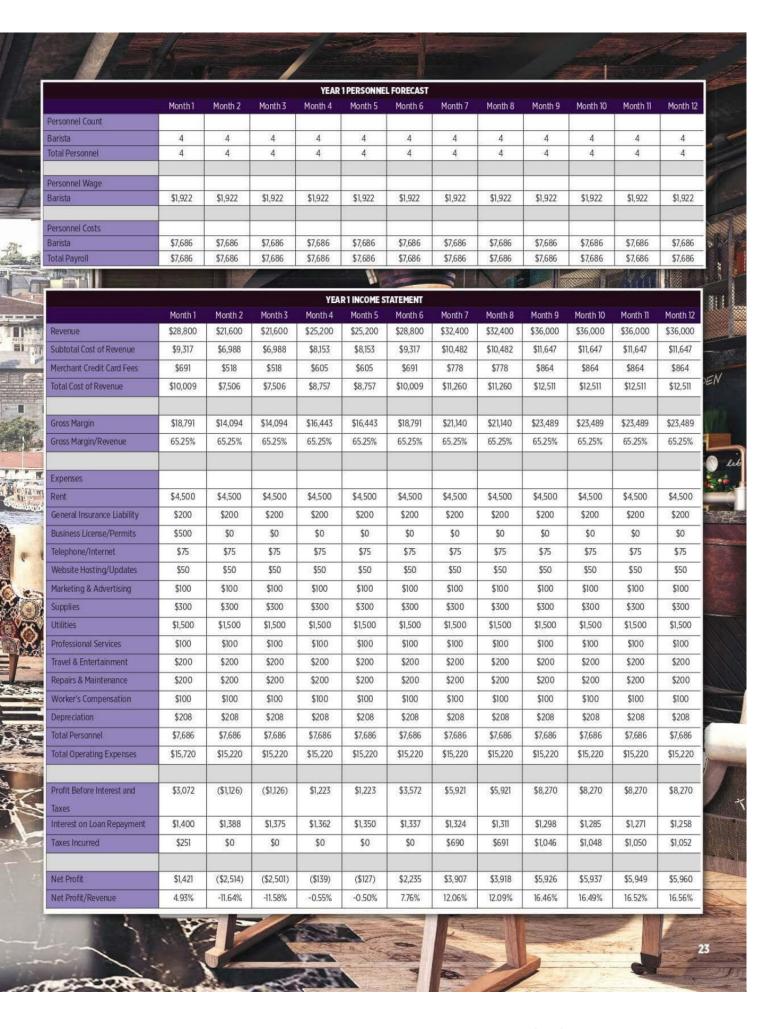
### **Projected Balance Sheet**

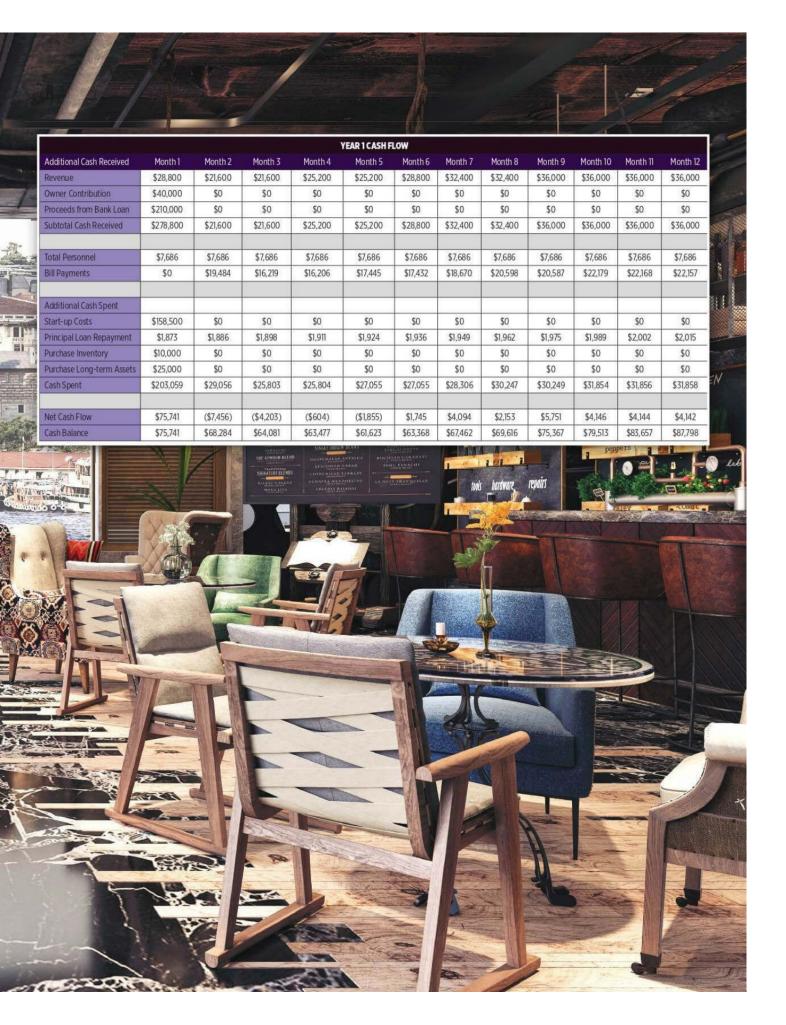
	Year 1	Year 2	Year 3	Year 4	Year 5
Assets					
Current Assets					
Cash	\$102,017	\$197,544	\$325,303	\$498,752	\$737,039
Other Current Assets	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000
Total Current Assets	\$103,017	\$198,544	\$326,303	\$499,752	\$738,039
Long-term Assets					
Long-term Assets	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000
Accumulated Depreciation	\$67	\$133	\$200	\$267	\$333
Total Long-term Assets	\$933	\$867	\$800	\$733	\$667
Total Assets	\$103,951	\$199,410	\$327,103	\$500,486	\$738,706
Liabilities and Capital					
Current Liabilities					
Current Borrowing	\$100,000	\$100,000	\$100,000	\$100,000	\$100,000
Other Current Liabilities	\$0	\$0	\$0	\$0	\$0
Subtotal Current Liabilities	\$100,000	\$100,000	\$100,000	\$100,000	\$100,000
Long-term Liabilities	\$5,810	\$12,102	\$18,917	\$26,297	\$34,289
Total Liabilities	\$105,810	\$112,102	\$118,917	\$126,297	\$134,289
Paid-in Capital	\$500	\$500	\$500	\$500	\$500
Retained Earnings	(\$7,000)	\$64,141	\$153,308	\$274,186	\$440,189
Earnings	\$71,141	\$89,167	\$120,878	\$166,003	\$230,227
Total Capital	\$64,641	\$153,808	\$274,686	\$440,689	\$670,916
Total Liabilities and Capital	\$170,451	\$265,910	\$393,603	\$566,986	\$805,206
Net Worth	(\$1,859)	\$87,308	\$208.186	\$374.189	\$604,416

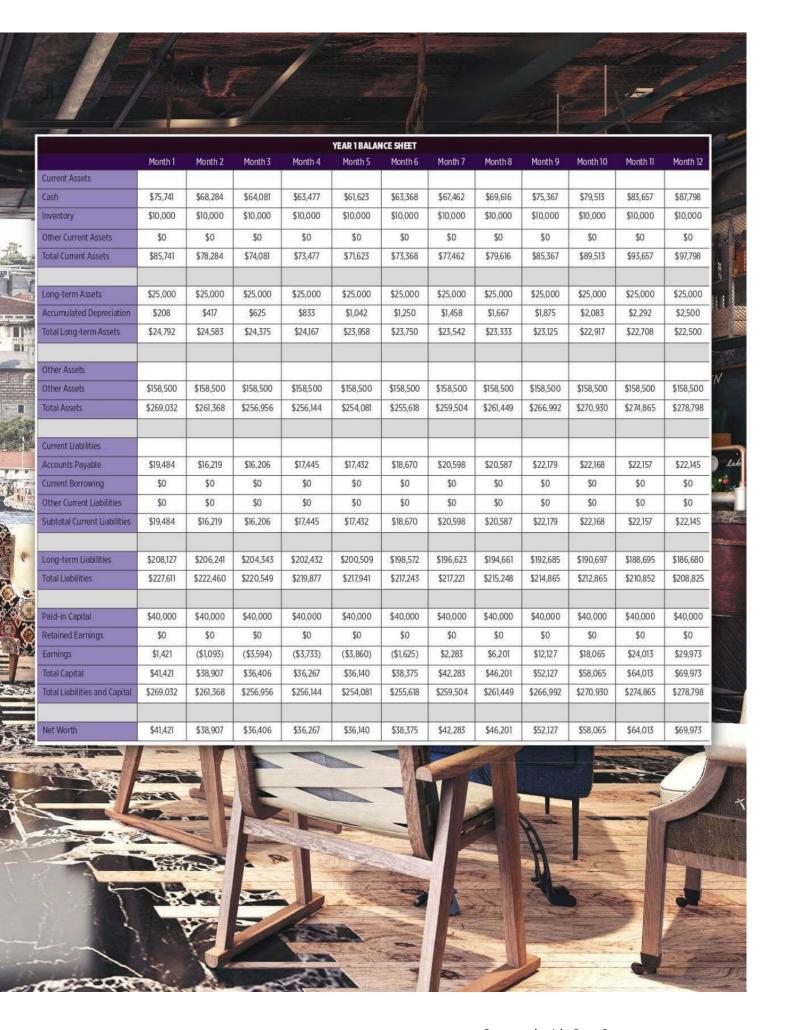
#### **Pro Forma Balance Sheet**



#### APPENDIX: YEAR ONE FINANCIALS YEAR 1 REVENUE FORECAST Month 4 Month 5 Month 1 Month 2 Month 3 Month 6 Month 7 Month 8 Month 9 Month 10 Month 11 Month 12 Total 5,760 4,320 4,320 5,040 5,040 5,760 6,480 6,480 7,200 7,200 7,200 7,200 Drinks 617 617 720 926 1.029 1.029 1.029 1.029 Food Items 823 720 823 926 64 Merchandise 85 64 74 74 85 95 95 106 106 106 106 108 180 Gift Cards 144 108 126 126 144 162 162 180 180 180 Drinks \$4.00 \$4.00 \$4.00 \$4.00 \$4.00 \$4.00 \$4.00 \$4.00 \$4.00 \$4.00 \$4.00 \$4.00 \$3.50 \$3.50 \$3.50 Food Items \$3.50 \$3.50 \$3.50 \$3.50 \$3.50 \$3.50 \$3.50 \$3.50 \$3.50 Merchandise \$17.00 \$17.00 \$17.00 \$17.00 \$17.00 \$17.00 \$17.00 \$17.00 \$17.00 \$17.00 \$17.00 \$17.00 Gift Cards \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 = Revenue \$23,040 \$17,280 \$20,160 \$20,160 \$23,040 \$25,920 \$28,800 \$28,800 \$28,800 \$28,800 \$17,280 \$25,920 Drinks \$3,600 \$3,600 \$2,880 \$2,160 \$2,160 \$2,520 \$2,520 \$2.880 \$3,240 \$3,240 \$3,600 \$3,600 Food Items Merchandise \$1,440 \$1,080 \$1,080 \$1,260 \$1,260 \$1,440 \$1,620 \$1,620 \$1,800 \$1,800 \$1,800 \$1,800 Gift Cards \$1,440 \$1,080 \$1,080 \$1,260 \$1,260 \$1,440 \$1,620 \$1,620 \$1,800 \$1,800 \$1,800 \$1,800 \$28,800 \$21,600 \$25,200 \$25,200 \$28,800 \$32,400 \$32,400 \$36,000 \$36,000 \$36,000 \$36,000 Total Revenue \$21,600 Drinks \$1.25 \$1.25 \$1.25 \$1.25 \$1.25 \$1.25 \$1.25 \$1.25 \$1.25 \$1.25 \$1.25 \$1.25 Food Items \$1.50 \$1.50 \$1.50 \$1.50 \$1.50 \$1.50 \$1.50 \$1.50 \$1.50 \$1.50 \$1.50 \$1.50 Merchandise \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$10.00 \$0.25 \$0.25 \$0.25 \$0.25 \$0.25 \$0.25 \$0.25 \$0.25 \$0.25 \$0.25 \$0.25 \$0.25 Direct Cost of Revenue \$7,200 \$5,400 \$5,400 \$6,300 \$6,300 \$7,200 \$8,100 \$8,100 \$9,000 \$9,000 \$9,000 \$9,000 Food Items \$1,234 \$926 \$926 \$1,080 \$1,080 \$1,234 \$1,389 \$1,389 \$1,543 \$1,543 \$1,543 \$1,543 \$1,059 \$847 \$741 \$847 \$1,059 \$1,059 Merchandise \$635 \$635 \$741 \$953 \$953 \$1,059 \$36 \$27 \$27 \$32 \$32 \$36 \$41 \$41 \$45 \$45 \$45 \$45 Subtotal Cost of Revenue \$9,317 \$6,988 \$8,153 \$9,317 \$10,482 \$11,647 \$11,647 \$6,988 \$8,153 \$10,482 \$11,647 \$11,647









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